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## Start date

Flexible

## Duration

6 months

## Languages

Good spoken and written English levels are required (B2 onwards)

## Location

### Reading, England

This increasingly important centre for business and development is a bustling mix of clubs, eateries, and shops. It also offers sporting opportunities across the spectrum and has a diverse multicultural and welcoming reputation. London with all its splendour is a 40-minute train ride away.

## Are you eligible?

You are eligible for an ESPA internship if you are a registered student or have graduated within the past two years and have access to some form of grant funding.

## Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

## Role

This is fantastic opportunity for an individual interested in a Customer Success role, within a well-established and expanding company. If you are interested in eCommerce, organised and process orientated with a high “do to say” ratio, this is the perfect chance for you to be at the forefront of the eCommerce revolution, providing manufacturers with the measurement and analytics needed to help them optimise their sales and profitability on Amazon and other eCommerce sites. Reporting to the UK or USA (so working time patterns may differ), you will be a strong team player with professional drive, who is adaptable and flexible, helping across multiple projects and a strong desire to learn. This is a great chance to develop professionally and personally and an invaluable addition to any CV.

## Tasks

- Research websites to qualify product and brand dimensions
- Classification of products and brand groups to deliver category updates
- Manage data entry, review client inputs, and maintain to agreed standards
- Deliver defined outputs in line with client schedules

## Desired Skills

- Constant attention to detail and data accuracy
- Excellent communication skills, both verbal and written
- Time management skills and able to deliver to defined timelines
- Multitasker
- MS Office; especially Excel

## The Host Company

The host company is the leading global provider of eCommerce intelligence for global brands and retailers with prestigious clients including Mars, and L’Oréal. Providing manufacturers with critical eCommerce insights, they assist in enhancing their online sales and market positioning by delivering key online metrics, including pricing, product content, quality, and search ranking in any country and from any online or multichannel retailer. Collecting online insights from 450 million product pages at more than 8,000 online retailers in over 50 countries worldwide every day, they are expanding rapidly and seeking dynamic individuals to experience their success.